

Update on Student Transportation Reform “Get On Board” Initiative



Implementation of transportation pilot area and
revisions to contracting practices

July 16, 2013



Many initiatives, one goal

- OSFSS and STSB have been focused on achieving the combined goal of improving student services and reducing transportation costs
- The reform effort continues to be staged over the 2013 to 2015 school years to allow sufficient time to implement all recommendations from previous assessments of STSB
- Transportation reform efforts since April have targeted both systemic and operational concerns



Operational and Systemic Changes for Today and Tomorrow

Systemic Changes	Operational Changes
Enactment of SB 1082 & 1083	Development of current and proposed bus routes in Transfinder
Implementation of Transfinder	Communications protocols and operational procedure revision and development
Implementation of pilot project	Organizational alignments to support pilot area management
Development of revised contracting practices	Revised contracting practices have been established
	Student and route data management protocols have been established



Critical Initiatives

- Pilot area development and implementation
 - Use of technology
 - Contracting practices
 - Contract management practices
 - Operational procedures
 - Communication protocol development
- Revised contracting practices methods
 - Revised procurement methods
 - Revised pricing structures
 - Clarified expectations for contract management
 - Revised procurement timeline to allow for a longer implementation horizon



A map of the Klamath River watershed area, showing the locations of 15 schools. The map includes labels for schools such as Ukiah Valley Elementary, Klamath Falls Elementary, Klamath Falls High School, and others. The map also shows the Klamath River and various creeks.

	Original Counts	Updated Counts
Schools	30	30
Count of bus trips	109	94
Count of buses in service	57	55



- Previously cancelled services are being added back into service
- Student data governance agreements have been established to improve communications and improve the assignment of students to routes
- Revised contracts have been established in the pilot area
- Communication protocols have been developed and are being implemented
- Revised bus routes have been developed using the Transfinder routing software
- School bus vendors have been a crucial and integral component of all data collection and reform efforts.



Challenges in the pilot area

- Redistricting on military bases in the pilot area further complicated routing assessments and assignments
- Efforts to verify and improve the accuracy of student and route data are ongoing and continue to constrain efficiency assessments



Revised Contracting Practices

- Goal is to improve competitive environment and increase effectiveness of contract management practices
- Establishment of a new method of procurement will represent a significant cultural shift requiring revised operational procedures



Contracting Implementation Timeline

Task	Status
Solicit industry feedback via a Request for Information	Completed
Establish recommended contracting method – Request for Proposal	Completed
Develop initial draft Request for Proposal documents and attachments	Completed
Issue Request for Proposal for 2014-15 transportation services	NLT July 17
Mandatory pre-bid meeting to discuss the requirements of the RFP	July 23
Submission of responses	October 4
Anticipated notice of award(s)	November 1
Contract start date	July 1, 2014
Service start date	August 2014



Continuing Operations Across the System

- Non-pilot area schools and special needs transportation will continue to operate using traditional contracting practices and increased oversight expectation
- Supplemental agreements with all contracts were completed and signed by June 30
- STSB staff have continued efforts to identify efficiency opportunities
 - Kauai – reduction of multiple regular education routes
 - Maui – reduction in curb-to-curb routes
- School bus operators have continued to improve their operations and share lessons learned with STSB



Up Next

- Revisions to contracting methodology for all neighbor islands in 2015-16
- Organizational reengineering with STSB
- Continued expansion and revision of operating procedures within STSB
- Implementation of additional transportation technology

